

CQC assessment roadmap

01

CQC Assessment Notification

Informing us of provisional site visit date

Requesting;

- key documents (the Information return)
- Contact details for interview planning

02

Week 1-3

We will compile

- Organisation contact details
- Interviewee contact details for planning
- Information Return documents

Submit to CQC

End of week 3

Contact details
Information Return

03

Flexible time scale 2-6 months

We will

- Hold support & preparation events for staff

CQC will seek feedback from

- VCSE
- Advocacy
- Carer groups
- Providers

04

Confirmation of Site Visit

CQC Confirm site visit date giving at least 6 weeks' notice

Requesting:

- Case Tracking List
- 50 people assessed within 12 months
- For 10 cases selected Provide Case Tracking summary

Detailed site visit planning

CQC will meet with
A&C Senior Leadership Team

05

Site Visit

3-4 days of:

- Interviews
- Group meetings
- Drop-in sessions
- Locality Office visits

06

Report drafting and publication

- CQC review evidence gathered, draft the report with overall rating
- We fact check the report
- CQC publish final report

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